# **Financial Analysis 2014**

An Annual Report on the Financial Health of Pennsylvania



Volume One: General Acute Care Hospitals





### **About PHC4**

The Pennsylvania Health Care Cost
Containment Council (PHC4) is an independent
state agency charged with collecting, analyzing, and
reporting information that can be used to improve
the quality and restrain the cost of health care in the
state. It was created in the mid-1980s when
Pennsylvania businesses and labor unions, in
collaboration with other key stakeholders, joined
forces to enact market-oriented health care reforms.
As a result of their efforts, the General Assembly
passed legislation (Act 89 of 1986) creating PHC4.

PHC4's primary goal is to empower purchasers of health care benefits, such as businesses and labor unions, as well as other stakeholders, with information they can use to improve quality and restrain costs. More than 840,000 public reports on patient treatment results are downloaded from the PHC4 website each year. Additionally, nearly 100 organizations and individuals annually utilize PHC4's special requests process to access and use data. Today, PHC4 is a recognized national leader in public health care reporting.

PHC4 is governed by a 25-member board of directors representing business, labor, consumers, health care providers, insurers, and state government.

### **Table of Contents**

Hospital Income1
Statewide Utilization8
Individual Hospital Data11
Explanation of Terms & Measures26
Non-Compliant Hospitals27

#### **Foreword**

A high-quality, cost-effective health care delivery system requires financially healthy hospitals and health systems. Since fiscal year 1989, the Pennsylvania Health Care Cost Containment Council (PHC4) has produced a series of financial reports measuring the financial condition and utilization of the Commonwealth's hospitals and health systems.

Volume One presents a financial profile of Pennsylvania's general acute care (GAC) hospitals. Volume Two provides financial information about ambulatory surgery centers, and Volume Three addresses non-GAC (rehabilitation, long-term acute, psychiatric and specialty) hospitals.

The GAC hospitals data included in *Volume One* is, for most GAC hospitals, on a fiscal year 2014 (FY14) basis. FY14 began on July 1, 2013 and ended on June 30, 2014. A small number of facilities operate fiscally on a calendar year; their reporting period is from January 1, 2013 to December 31, 2013.

Information contained in this report was derived from annual hospital financial statements, supplemented with additional data supplied by each hospital. Every reasonable effort has been made to ensure the accuracy of the information contained herein. Each facility had the opportunity to review its data and to make corrections. The responsibility for data accuracy lies with each individual facility.

### Pennsylvania's GAC Hospitals

The Commonwealth of Pennsylvania licenses general acute care (GAC) hospitals, including specialty acute care hospitals, to offer medical and/or surgical services to the public. A GAC hospital provides care to patients who require hospitalization for more than 24 hours, and may offer emergency care. Many GAC hospitals operate subunits, such as skilled nursing, psychiatric, rehabilitation, and long-term acute care, which are included in the information presented in this report. Ancillary operations, such as physician practice groups, were excluded whenever possible.

There were 171 licensed GAC hospitals in Pennsylvania that operated during at least some portion of fiscal year 2014 (FY14). There were 173 GAC hospitals operating during the prior year. Three hospitals closed between reporting periods, Saint Catherine Medical Center Fountain Springs, Marian Community Hospital, and Montgomery Hospital. Wills Eye Hospital converted from an ambulatory surgery center to a hospital between reporting periods.

This report includes 170 hospitals in the individual hospital data tables because one hospital did not submit FY14 data. The statewide and regional analysis in this report is based on data for all GAC hospitals.

# **Hospital Income**

Hospitals need positive income levels (total margin) to operate effectively. Those that have a negative total margin, or deficit, are not receiving sufficient revenue to pay all of their expenses.

Hospitals operating at a deficit must find other sources of revenue, such as debt restructuring, charitable donations, or endowments, etc., or review spending patterns to find ways to save on costs.

Hospitals need to earn sufficient income to improve their facilities and equipment. Such improvements are necessary to replace worn out or obsolete buildings and equipment, keep pace with changes in medical technology, and meet a community's changing health care needs.

In addition to using their own funds, hospitals finance improvements to facilities and equipment by issuing bonds or entering into other debt financing. Financial institutions and potential bondholders, however, must believe that a hospital is capable of repaying its debt. Hospitals projected to have low or negative income may encounter difficulty borrowing money.

It is important to monitor hospital income levels closely because relatively small changes in revenues or expenses can make a large difference in the financial health of a hospital.

The level of income needed to keep a hospital financially healthy will be different for each individual hospital or health system. The precise amount of income a hospital needs depends on several factors, including, but not limited to: the condition of its plant and equipment, the amount of debt, assets available for capital improvements, the mix of care provided by the hospital, the level of payment risk, and the current and future needs of the market a hospital serves.

For example, a hospital that has experienced low or negative income levels for a number of years may need to realize an above-average income level if it is to make overdue capital improvements, reduce outstanding debt, and replenish capital reserves.

Alternatively, a hospital with a history of continuous moderate income levels in all likelihood can maintain operations with a lower income level if it has kept pace with needed improvements and has not depleted its capital reserves or acquired debt in order to meet expenses.



# **Operating Margin & Total Margin**

Hospital income is usually expressed as either operating margin or total margin.

Operating margin reflects the percent of operating revenue remaining after all operating expenses are paid (operating income). A hospital's operations include patient care and other related functions, such as medical education, cafeteria services, community health education and screening programs, and parking services. A positive operating margin indicates operating revenues exceed operating expenses. Alternatively, a negative operating margin indicates that revenues are not covering costs. To cover operating expenses, hospitals with a negative operating margin, for instance, may use funds that were reserved to replace obsolete or worn out facilities and equipment.

Total margin reflects the percent of net income, which is both operating income and income from all other sources, (non-operating income). Examples of non-operating income are investment gains, trust income and contributions. However, some hospitals

may include all or part of investment and trust income in operating revenue, specifically when the funds have been designated to support specific operations of a hospital.

Total margin reveals the composite financial health of a facility during the year. If total margin is negative, the hospital is losing money after all sources of revenue and income have been considered.

Endowments enable some hospitals with negative operating margins to continue operations to provide care. For endowed hospitals, a negative operating margin may not be critical, provided the facility realizes a healthy positive total margin.

Hospitals without endowments or other nonoperating income sources may have very similar operating and total margins. In such cases, a low or negative operating and/or total margin may reveal the hospital is under financial stress.

# **Statewide Margins**

Statewide operating income decreased from \$1.8 billion in FY13 to \$1.7 billion in FY14 (Figure 1). As a result, the statewide average operating margin decreased from 4.67% in FY13 to 4.30% in FY14 (Figure 2).

Statewide operating income decreased because the increase in operating expenses outpaced the increase in operating revenues. GAC hospitals collectively posted an increase in operating revenue of 3.1%, or \$1.2 billion, while operating expenses increased 3.5%, or \$1.3 billion. Total operating revenue increased to \$40.5 billion, and operating expenses increased to \$38.7 billion in FY14.

The revenue hospitals received for patient care, net patient revenue, grew 3.2% during FY14. Statewide net patient revenue was \$38.3 billion, making up 95% of statewide total operating revenue during FY14.

The overall total margin realized by GAC hospitals decreased by 0.36 percentage points during FY14, from 6.06% in FY13 to 5.70% in FY14. The average total margin increased 0.13 percentage points the previous year, from 5.93% in FY12 to 6.06% in FY13.

The decrease in the statewide total margin during FY14 was the product of the increase in non-operating income combined with a decrease in operating income. The \$67.7 million decrease in statewide net income was the result of a \$24.9 million increase in non-operating income and \$92.6 million decrease in operating income. The net result is statewide net income decreased from \$2.4 billion in FY13 to \$2.3 billion in FY14.

### **GAC Hospital Margins**

Fifty-seven, or 34%, of 170 GAC hospitals included in this analysis posted a negative operating margin in FY14. In FY13, 59 hospitals (out of 169), or 35%, reported a negative operating margin.

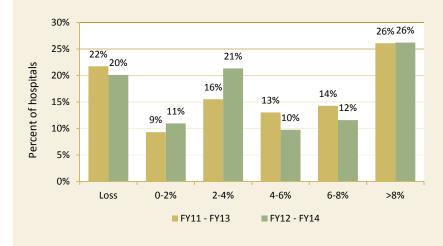
For these hospitals with negative operating margins, revenue from patient care and other operations was not sufficient to cover operating expenses.

Among the 57 GAC hospitals with operating losses in FY14, 46, or 81%, of the hospitals had annual net patient revenues below \$150 million.

The number of hospitals with a negative total margin decreased in FY14. Forty-seven, or 28%, GAC hospitals posted a negative total margin in



Figure 3 Statewide Distribution of 3-Year Average Total Margin



3-yr Average	Number of Hospitals							
Total Margin	FY11 - FY13	FY12 - FY14						
Loss	35	33						
0-2%	15	18						
2-4%	25	35						
4-6%	21	16						
6-8%	23	19						
>8%	42	43						
Total	161	164						

FY14. In FY13, 49 hospitals, or 29%, reported a negative total margin.

Since extraordinary or short-term events can have a significant impact on a hospital's annual total margin, a three-year average total margin often provides a better perspective on a hospital's mediumterm financial health.

Among the 164 hospitals that operated from FY12 through FY14, 33, or 20%, realized average losses over this three-year period (Figure 3). Thirty-five hospitals realized average losses in the prior three-year period between FY11 and FY13.

There was a general improvement in the number of hospitals with a positive three-year average total margin in FY14. Eighty percent, or 131, hospitals experienced a positive three-year average total margin in FY14. During FY13, 126, or 78%, of the 161 hospitals had a positive three-year average total margin.

The number of hospitals with a three-year average total margin in the 0% to 2% range increased from 15 at the end of FY13 to 18 at the end of FY14. The number of hospitals that posted a three-year

average total margin above 8% rose by one, from 42 at the end of FY13 to 43 at the end of FY14.

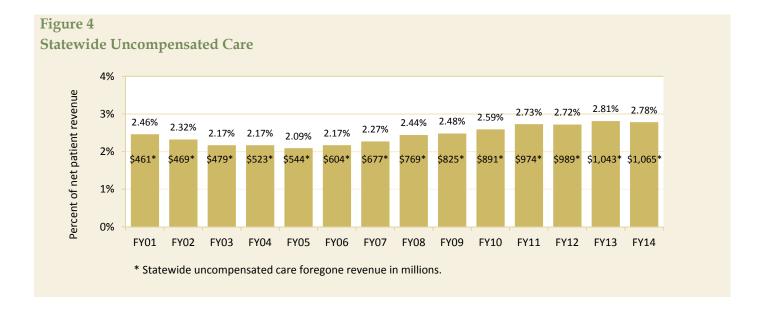
### **Uncompensated Care Levels**

The foregone dollar value of uncompensated care grew by 2.2%, or about \$22 million, from \$1.043 billion during FY13 to \$1.065 billion during FY14 (Figure 4). Uncompensated care as a percent of net patient revenue remained relatively unchanged at 2.78%.

Forty-nine percent of uncompensated care was categorized as bad debt during FY14. This indicates that Pennsylvania GAC hospitals as a group did not receive payment for a little over half of the care that was determined to be uncollectible. The remaining 51% of unreimbursed care was provided as charity care to patients that met the individual hospital's charity care guidelines.

# **Uncompensated Care Calculation**

Hospitals report bad debt and charity care at charges. Using each hospital's revenue-to-charge



ratio, bad debt charges and charity care charges were converted to a dollar value known as foregone revenue. This uncompensated care foregone revenue provides an estimate of the amount of revenue from all payers (commercial health insurers, Medicare, Medical Assistance, and patients) that hospitals did not receive due to bad debt and charity care.

All services and materials that are provided to the general public under an established fee are eligible to be included in uncompensated care. Consequently, costs associated with hospital-sponsored community health programs are not included. Hospitals frequently report these activities separately.

A few hospitals include the difference between reimbursements from government-funded programs, such as Medical Assistance, and their customary fees or charges as a component of charity care in their audited financial statements. These differences are not included in the uncompensated care levels reported to PHC4. However, if a patient fails to pay a required co-payment, or receives care beyond the range of services covered by a third-party payer, these foregone revenues may be included in charity care or bad debt.

### For-Profit GAC Hospitals

During FY14, all but 35 of the 171 GAC hospitals operated solely as non-profit organizations (Table 1). Non-profit hospitals retain all income from their operations within the organization. Their income is used primarily to fund capital improvements, retire outstanding debt, and create a reserve in the event that revenues do not cover expenses in the future. For-profit hospitals may distribute a portion of their income to shareholders as dividends. In FY14, three publicly traded for-profit corporations, Tenet Healthcare Corporation, Community Health Systems Inc., and Health Management Associates Inc. operated 21 of the 35 for-profit GAC hospitals in Pennsylvania. The remaining 14 for-profit hospitals were privately held companies. Twelve of the hospitals operated by the publicly traded corporations made a profit during FY14, and nine hospitals operated at a loss.

Unlike non-profit hospitals, the income realized by for-profit hospitals is subject to income tax. PHC4 reports income taxes as a non-operating expense. Consequently, the operating margins portrayed in this report for both non-profit and forprofit hospitals are comparable.

Table 1 Statewide For-Profit General Acute Care Hospitals

Hospital	Corporate Owner	Region	Operating Margin FY14	Total Margin FY14
Advanced Surgical	Advanced Surgical Hospital, LLC	1	14.08%	15.93%
Barix Clinics PA	Barix Clinics of Pennsylvania, LLC	8	-114.03%	-191.47%
Berwick	Community Health Systems	4	9.78%	5.48%
Brandywine	Community Health Systems	8	-11.85%	-6.97%
Carlisle Regional	Health Management Associates	5	25.62%	18.14%
Chestnut Hill	Community Health Systems	9	-6.39%	-4.66%
Coordinated Health Ortho	Coordinated Health Holding Company, LLC	7	11.77%	11.77%
Eastern Regional	Eastern Regional Medical Center, Inc	9	0.90%	0.56%
Easton	Community Health Systems	7	15.38%	9.00%
Edgewood Surgical	Surgery Center at Edgewood Place, LLC	2	8.61%	8.73%
Hahnemann University	Tenet Health System	9	-11.28%	-7.26%
Heart of Lancaster	Health Management Associates	5	16.92%	16.92%
Jennersville Regional	Community Health Systems	8	-6.06%	-4.12%
Lancaster Regional	Health Management Associates	5	16.35%	10.06%
Lock Haven	Community Health Systems	4	6.01%	6.01%
Lower Bucks	Prime Healthcare Services	8	-10.56%	-10.34%
Memorial York	Community Health Systems	5	3.77%	2.30%
Mid-Valley	Community Health Systems	6	-33.82%	-19.79%
Moses Taylor	Community Health Systems	6	-3.34%	-1.95%
OSS Orthopaedic	OSS Orthopaedic Hospital, LLC	5	6.36%	6.90%
Phoenixville	Community Health Systems	8	6.95%	4.05%
Physicians Care	Physicians Care Surgical Hospital, LP	8	20.61%	20.61%
Pottstown Memorial	Community Health Systems	8	20.15%	13.84%
Regional Scranton	Community Health Systems	6	-9.17%	-12.97%
Rothman Ortho Specialty	Bucks County Specialty Hospital, LLC	8	30.13%	30.13%
Roxborough Memorial	Prime Healthcare Services Inc	9	-12.28%	-12.28%
Sharon Regional	Sharon Pennsylvania Hospital Company LLC	2	-4.17%	-2.47%
Southwest Regional	Essent Healthcare, LLC	1	-2.72%	-0.12%
St Christopher's Children	Tenet Health System	9	3.39%	2.00%
Sunbury Community	Community Health Systems	4	-42.69%	-24.97%
Surgical Inst Reading	Surgical Institute of Reading LP	7	23.04%	23.14%
Surgical Spec Coordinated	Coordinated Health Holding Company, LLC	7	16.81%	16.81%
Tyler Memorial	Community Health Systems	6	2.45%	1.30%
Wilkes-Barre General	Community Health Systems	6	4.19%	2.45%
Statewide			2.48%	1.70%

 $We st field\ Hospital,\ a\ for-profit\ hospital,\ closed.$ 

Since for-profit hospitals typically have little or no non-operating income, the difference between the operating and non-operating income of for-profit hospitals is primarily the effect of federal income taxes.

Typically, if a for-profit hospital had a positive operating margin and its parent corporation paid income taxes, the hospital will have an income tax expense, thereby reducing the hospital's total margin.

If a for-profit hospital lost money and its parent corporation posted a tax credit, typically a tax credit is posted for the facility. The tax credit is an estimate of how much the hospital's loss reduced the parent's net income, and therefore its tax expense. In these circumstances, the tax credit will increase the hospital's total margin.

Additionally, based on the corporate structure of the hospital, e.g., a Limited Liability Corporation (LLC), some for-profit hospitals' income tax expense may be passed on to the owners, in which case the hospitals are not directly subject to income tax.

Of the 34 for-profit hospitals reporting data, twelve reported federal income tax expenses totaling \$64.6 million in FY14, about 3.0% of their total operating revenue and 43.3% of their net operating income. Nine of the 34 hospitals received tax credits totaling \$36.2 million. The remaining thirteen

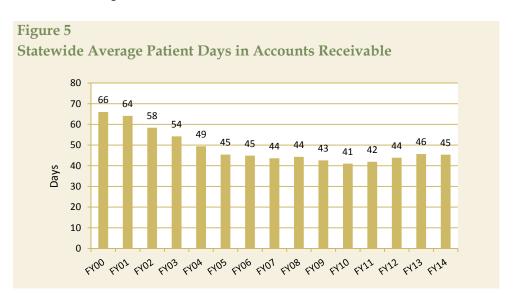
hospitals were limited partnerships and LLC's that passed tax liability on to the owners. The average operating margin for the statewide for-profit hospitals in FY14 is 2.48% and the average total margin (after taxes) is 1.70%.

In January 2014 Community Health Systems, Inc. acquired Health Management Associates forprofit hospitals.

### Average Days in Patient Accounts Receivable

During the period between a hospital concluding services to a patient and receiving payment for those services, the amount the hospital expects to receive is booked as patient accounts receivable. Accounts receivable can be affected by a number of factors including: the efficiency of hospital billing and claims systems, the time it takes third-party payers and individuals to pay bills, communications between hospitals and payers, and the time it takes hospitals to remove uncollectible accounts from accounts receivable.

On a statewide basis, the amount of time the average bill remained in accounts receivable decreased 1 day to 45 days in FY14 (Figure 5).



# STATEWIDE UTILIZATION

#### Statewide Utilization

The number of statewide hospital discharges reported by GAC hospitals declined from 1.65 million in FY13 to 1.60 million in FY14 (Figure 6).

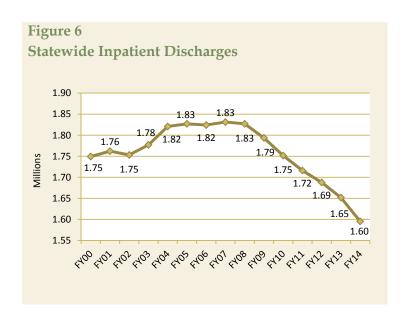
The statewide total number of patient days declined for the seventh consecutive year at GAC hospitals, from 8.62 million in FY13 to 8.35 million in FY14 (Figure 7).

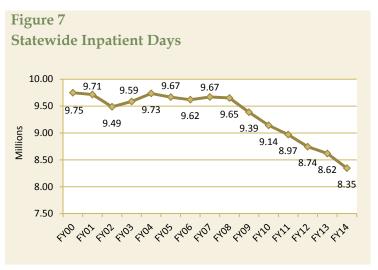
Statewide average length of stay (ALOS) has remained relatively level after small steady declines from FY00 through FY06 (Figure 8). During FY09 to FY14, the ALOS remained approximately the same between 5.18 and 5.23 days.

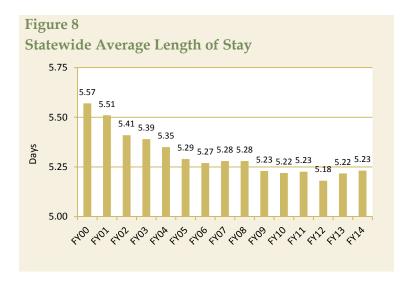
Of the \$38.3 billion in statewide net patient revenue 54.7%, or \$20.9 billion, was derived from inpatient care. Statewide inpatient revenue increased 1.8% during FY14.

Statewide outpatient revenue increased 4.9% during FY14, rising to \$17.1 billion. Outpatient revenue made up 44.8% of total net patient revenue in FY14. Hospitals reported a 3.2% decrease in the number of outpatient visits in FY14 to 38.0 million visits.

The remaining 0.5% of statewide net patient revenue was generated by home health care provided by hospitals. Forty-two of the GAC hospitals offered home health services during FY14. Statewide home health revenue increased 1.6% during FY14 to \$215 million. The number of visits to patients' homes by hospital home health staff declined 7.5% to 1.3 million visits in FY14.







### STATEWIDE UTILIZATION

Figure 9 Statewide Net Patient Revenue by Payer, FY14

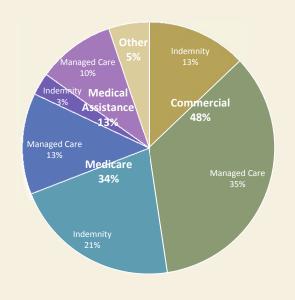


Table 2
Net Patient Revenue by Payer (millions)

Payer	FY13	FY14
Commercial	\$ 17,463	\$ 18,229
Medicare	\$ 12,987	\$ 13,182
Medical Assistance	\$ 4,791	\$ 4,883
Other	\$ 1,865	\$ 1,988
Statewide	\$ 37,106	\$ 38,282

### Utilization and Revenue by Payer

GAC hospitals received 95% of their net patient revenue, which encompasses inpatient, outpatient and home health services, from third-party health care insurers in FY14 (Figure 9). These health insurers included the federal Medicare program, the state and federally-funded Medical Assistance program, and commercial managed care and indemnity companies. The remaining 5% came from patients and other insurers, such as auto insurance and workers' compensation.

Commercial health insurers provided 48%, or \$18.2 billion, of statewide net patient revenue at GAC hospitals in FY14. Medicare paid for 34%, or \$13.2 billion, and Medical Assistance program provided 13% or \$4.9 billion of statewide net patient revenue (Table 2).

Statewide the number of patient days and patient discharges decreased in all third-party health care insurers categories at GAC hospitals during FY14 (Table 3 & Table 4). Statewide GAC hospitals experienced an increase in the number of patient days

and patient discharges from the 'other' payer category during FY14.

Statewide average inpatient revenue per day and average revenue per discharge increased for all payer categories during FY14.

# STATEWIDE UTILIZATION

Table 3
Discharges by Payer

Payer	Disch	arges	Average Inpatient Revenue per Discharge			
	FY13	FY14	FY13	FY14		
Commercial	473,791	452,322	\$15,901	\$17,361		
Medicare	794,859	761,926	\$11,190	\$11,602		
<b>Medical Assistance</b>	301,802	298,377	\$11,193	\$11,367		
Other	81,372	82,677	\$9,253	\$10,250		
Statewide	1,651,824	1,595,302	\$12,447	\$13,121		

Table 4
Patient Days by Payer

Payer	Patien	t Days	Average Inpatient Revenue per Day			
	FY13	FY14	FY13	FY14		
Commercial	1,925,538	1,892,106	\$3,913	\$4,150		
Medicare	4,517,273	4,297,820	\$1,969	\$2,057		
Medical Assistance	1,766,247	1,734,744	\$1,913	\$1,955		
Other	409,433	421,270	\$1,839	\$2,012		
Statewide	8,618,491	8,345,940	\$2,386	\$2,508		

### Hospital Data

The tables on the following pages provide hospital-specific financial data for 170 GAC hospitals that reported data for FY14. The hospitals are arranged by the PHC4's nine regions.

Included in these tables are operating and total margins for each individual hospital. Each hospital's corresponding operating income, total income, and total operating revenue can be obtained on PHC4's website, <a href="www.phc4.org">www.phc4.org</a>. (Note: Other operating revenue must be included with net patient revenue to calculate the operating income that is used to calculate operating margin.)

Averages for all of the hospitals in the region are presented in the first row of each table. The regional averages that are expressed as a percentage (e.g., "3-Year Average Change in NPR" and "Operating Margin") are calculated as if the entire region was a single reporting entity. For example, the regional average operating margins are calculated by adding operating income and operating revenue for all hospitals within the region. The regional total operating income is divided by the regional total operating revenue to yield a regional average operating margin.

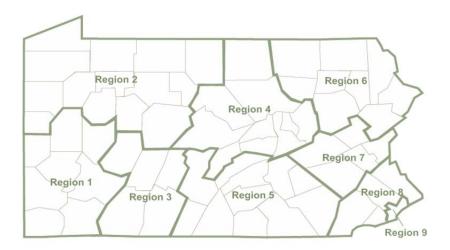
In calculating the regional averages, estimated data was used for hospitals that reported less than a full year of data due to a change in the fiscal year.

No estimated data was used for the individual hospital data.

#### Footnotes

- 1. The end of the fiscal year is not June 30. The data reflects the fiscal year that ended prior to June 30.
- 2. FY14 data is less than 12 months; therefore, a three-year comparison is not appropriate for some of the measures.
- Prior year(s) reflect less than 12 months of data; therefore, a three-year comparison is not appropriate for some of the measures.
- This is the first reporting year for this facility. Expenses are
  often higher than operating revenue during the start-up
  period. Three-year comparisons are not appropriate for this
  facility.
- The hospital has specialty units such as psychiatric, rehabilitation, long-term care, skilled nursing, etc., which are included in the data presented for the facility.
- 6. Extraordinary item(s) was included in the calculation of total margin.
- 7. Balance sheet ratios are for the parent organization.
- Acquired or merged with another licensed hospital during the FY14 reporting period.
- 9. Acquired or merged with another licensed hospital during the FY12 or FY13 reporting periods.
- 10. For-profit facility; total margin includes *pro rata* share of the parent corporation's federal income taxes.
- 11. Facility is referred to by a different name, or it closed after the FY14 reporting period.
- 12. Facility failed to satisfy the financial filing requirements.
- 13. One or more of the required financial submissions was filed late.
- 14. Facility submitted incomplete or inaccurate data.

  NA Not applicable.
  - NR Information necessary to report or calculate this measure was not reported by the hospital.



Hospital	Ne	t Patient R (mill	evenue (Ni ions)	PR)	3-yr Avg Change in NPR	Total		Expenses (	TOE)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 1 Average	\$258	\$248	\$256	\$252	0.81%	\$270	\$261	\$260	\$251	2.48%
ACMH <sup>5</sup>	\$93	\$92	\$93	\$90	1.29%	\$94	\$92	\$90	\$88	2.55%
Advanced Surgical 1, 3, 10	\$15	\$14	\$14	\$4	NA	\$13	\$13	\$12	\$6	NA
Allegheny General 1, 2	\$308	\$593	\$602	\$616	NA	\$301	\$616	\$590	\$594	NA
Allegheny Valley 1, 2, 5	\$50	\$108	\$115	\$120	NA	\$54	\$117	\$114	\$117	NA
Butler Memorial <sup>5</sup>	\$217	\$202	\$198	\$201	2.62%	\$206	\$203	\$201	\$210	-0.69%
Canonsburg <sup>1, 2, 5</sup>	\$23	\$48	\$46	\$50	NA	\$24	\$55	\$52	\$53	NA
Children's Hosp Pgh UPMC 5	\$481	\$445	\$431	\$414	5.33%	\$524	\$483	\$468	\$442	6.11%
Excela HIth Westmoreland 5,7	\$212	\$205	\$217	\$235	-3.30%	\$214	\$221	\$214	\$248	-4.67%
Forbes <sup>1, 2, 5</sup>	\$93	\$173	\$181	\$193	NA	\$117	\$186	\$179	\$182	NA
Frick <sup>6</sup>	\$45	\$44	\$45	\$50	-3.04%	\$41	\$46	\$45	\$49	-5.32%
Heritage Valley Beaver <sup>5</sup>	\$214	\$209	\$206	\$219	-0.66%	\$228	\$229	\$220	\$240	-1.67%
Heritage Valley Sewickley 5, 7	\$118	\$115	\$121	\$121	-0.82%	\$129	\$127	\$125	\$133	-0.89%
Highlands <sup>5</sup>	\$23	\$20	\$22	\$24	-0.86%	\$24	\$23	\$23	\$26	-1.76%
Jefferson <sup>1, 2, 5</sup>	\$107	\$215	\$210	\$209	NA	\$120	\$239	\$220	\$221	NA
Latrobe Area <sup>5, 7</sup>	\$117	\$115	\$119	\$124	-1.68%	\$112	\$123	\$118	\$123	-2.95%
Magee Womens UPMC 5	\$510	\$467	\$441	\$431	6.07%	\$483	\$420	\$406	\$376	9.54%
Monongahela Valley <sup>5</sup>	\$125	\$125	\$123	\$110	4.66%	\$127	\$127	\$124	\$111	4.83%
Ohio Valley General 5	\$50	\$54	\$53	\$57	-3.86%	\$59	\$58	\$58	\$63	-2.32%
Southwest Regional 5, 10	\$29	\$33	\$40	\$41	-10.11%	\$31	\$37	\$41	\$40	-7.11%
St Clair Memorial 5,7	\$240	\$223	\$219	\$216	3.66%	\$232	\$223	\$217	\$214	2.84%
Uniontown <sup>5</sup>	\$116	\$119	\$121	\$121	-1.48%	\$120	\$125	\$127	\$129	-2.51%
UPMC East <sup>5</sup>	\$112	\$82	NA	NA	NA	\$114	\$97	NA	NA	NA
UPMC McKeesport 5	\$139	\$131	\$127	\$128	3.05%	\$145	\$137	\$128	\$124	5.79%
UPMC Mercy <sup>5</sup>	\$340	\$354	\$363	\$347	-0.65%	\$372	\$387	\$379	\$352	1.91%
UPMC Passavant <sup>5</sup>	\$379	\$372	\$378	\$360	1.74%	\$373	\$356	\$349	\$321	5.30%
UPMC Presby Shadyside <sup>5</sup>	\$2,078	\$2,024	\$2,068	\$1,904	3.04%	\$2,200	\$2,200	\$2,118	\$1,928	4.71%
UPMC St Margaret <sup>5</sup>	\$226	\$222	\$237	\$240	-1.98%	\$230	\$227	\$233	\$218	1.83%
Washington 5, 7	\$223	\$216	\$215	\$229	-0.85%	\$229	\$222	\$229	\$232	-0.44%
West Penn 1, 2, 5	\$104	\$183	\$151	\$190	NA	\$149	\$214	\$192	\$198	NA

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 1 Average	1.64%	3.03%	3.55%	2.26%	38.44%	11.91%
ACMH <sup>5</sup>	3.01%	5.30%	5.64%	2.06%	44.03%	10.69%
Advanced Surgical 1, 3, 10	14.08%	15.93%	14.39%	0.35%	36.49%	0.01%
Allegheny General 1, 2	7.87%	8.96%	6.13%	1.70%	43.11%	13.49%
Allegheny Valley 1, 2, 5	-0.05%	0.45%	1.66%	-2.58%	57.01%	7.15%
Butler Memorial <sup>5</sup>	9.39%	9.85%	6.42%	1.56%	45.40%	5.79%
Canonsburg 1, 2, 5	3.17%	3.20%	-5.87%	-2.97%	50.00%	4.34%
Children's Hosp Pgh UPMC 5	2.81%	2.87%	3.43%	2.57%	2.42%	40.95%
Excela Hlth Westmoreland 5, 7	3.48%	8.66%	4.88%	2.63%	45.75%	8.48%
Forbes 1, 2, 5	-23.62%	-23.62%	-5.95%	1.93%	52.71%	7.11%
Frick <sup>6</sup>	11.79%	10.87%	5.22%	3.68%	49.72%	7.95%
Heritage Valley Beaver <sup>5</sup>	-0.40%	2.40%	0.58%	2.67%	48.69%	5.90%
Heritage Valley Sewickley 5, 7	-1.07%	1.04%	2.13%	2.86%	42.04%	6.82%
Highlands <sup>5</sup>	0.05%	4.17%	2.00%	4.72%	43.70%	21.15%
Jefferson 1, 2, 5	-6.10%	4.54%	2.88%	2.47%	52.76%	3.63%
Latrobe Area <sup>5, 7</sup>	9.56%	15.68%	9.74%	2.68%	42.56%	5.80%
Magee Womens UPMC 5	8.30%	8.57%	11.27%	2.37%	18.55%	14.37%
Monongahela Valley <sup>5</sup>	0.84%	2.68%	2.60%	2.70%	50.50%	12.12%
Ohio Valley General <sup>5</sup>	-7.61%	7.46%	2.07%	2.25%	59.97%	4.75%
Southwest Regional 5, 10	-2.72%	-0.12%	0.87%	4.73%	47.45%	14.92%
St Clair Memorial 5, 7	7.35%	14.01%	11.00%	1.00%	48.99%	4.94%
Uniontown <sup>5</sup>	1.70%	2.68%	0.25%	4.50%	52.33%	18.04%
UPMC East <sup>5</sup>	1.19%	1.19%	NA	2.82%	44.89%	6.21%
UPMC McKeesport <sup>5</sup>	0.20%	0.20%	2.17%	5.42%	57.53%	12.10%
UPMC Mercy <sup>5</sup>	-4.13%	-4.13%	-2.66%	4.93%	46.81%	15.80%
UPMC Passavant <sup>5</sup>	3.96%	3.96%	7.56%	1.83%	39.60%	2.66%
UPMC Presby Shadyside 5	3.08%	3.16%	3.93%	2.11%	37.52%	10.19%
UPMC St Margaret <sup>5</sup>	1.78%	1.78%	3.49%	1.98%	47.41%	5.47%
Washington 5, 7	5.87%	8.99%	6.49%	3.69%	44.29%	12.85%
West Penn <sup>1, 2, 5</sup>	-36.22%	-36.15%	-19.89%	0.94%	34.30%	11.52%

Hospital	Net Patient Revenue (NPR) (millions)				3-yr Avg Change in NPR Total Operating Expenses (TOE) (millions)			(TOE)	3-yr Avg Change in TOE	
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 2 Average	\$89	\$86	\$87	\$85	1.53%	\$92	\$91	\$89	\$87	1.82%
Bradford Regional <sup>1, 5</sup>	\$67	\$58	\$62	\$62	2.63%	\$69	\$58	\$61	\$61	4.26%
Charles Cole Memorial 5	\$73	\$71	\$66	\$64	4.50%	\$77	\$75	\$70	\$67	5.41%
Clarion <sup>5</sup>	\$47	\$47	\$50	\$48	-0.94%	\$50	\$49	\$50	\$48	1.23%
Corry Memorial	\$18	\$17	\$16	\$19	-2.06%	\$19	\$19	\$17	\$19	0.96%
Edgewood Surgical 1, 7, 10	\$8	\$8	\$8	\$8	1.42%	\$8	\$8	\$7	\$8	-1.68%
Ellwood City <sup>5</sup>	\$28	\$28	\$30	\$30	-2.14%	\$33	\$32	\$33	\$32	1.26%
Grove City <sup>5</sup>	\$42	\$42	\$44	\$43	-0.66%	\$44	\$43	\$44	\$44	0.01%
Jameson Memorial <sup>5</sup>	\$105	\$110	\$103	\$102	0.94%	\$110	\$113	\$104	\$103	2.31%
Kane Community	\$19	\$20	\$19	\$15	8.69%	\$20	\$19	\$18	\$14	13.96%
Meadville <sup>5</sup>	\$150	\$148	\$143	\$136	3.29%	\$151	\$153	\$146	\$138	3.29%
Millcreek Community 5	\$45	\$38	\$40	\$39	4.43%	\$46	\$42	\$40	\$40	5.13%
Penn Highlands Brookville <sup>5</sup>	\$24	\$25	\$25	\$25	-0.79%	\$26	\$28	\$26	\$26	0.18%
Penn Highlands Clearfield <sup>5</sup>	\$46	\$50	\$56	\$64	-9.30%	\$55	\$58	\$62	\$68	-6.51%
Penn Highlands DuBois <sup>5</sup>	\$225	\$211	\$203	\$198	4.55%	\$235	\$225	\$218	\$208	4.25%
Penn Highlands Elk <sup>5</sup>	\$67	\$69	\$70	\$71	-2.11%	\$70	\$72	\$72	\$73	-1.42%
Punxsutawney Area <sup>5</sup>	\$29	\$29	\$29	\$30	-0.92%	\$32	\$31	\$32	\$32	0.04%
Saint Vincent 5, 7	\$236	\$213	\$233	\$237	-0.20%	\$235	\$242	\$245	\$255	-2.65%
Sharon Regional <sup>2, 5, 10</sup>	\$35	\$149	\$156	\$155	NA	\$38	\$166	\$173	\$163	NA
Titusville Area	\$22	\$26	\$31	\$31	-8.88%	\$29	\$30	\$30	\$31	-1.91%
UPMC Hamot	\$343	\$317	\$332	\$307	3.87%	\$334	\$317	\$316	\$304	3.27%
UPMC Horizon <sup>5</sup>	\$147	\$141	\$135	\$119	8.11%	\$148	\$140	\$132	\$119	8.04%
UPMC Northwest 5	\$100	\$99	\$95	\$86	5.34%	\$98	\$90	\$89	\$85	5.34%
Warren General <sup>5</sup>	\$66	\$64	\$66	\$68	-1.10%	\$75	\$74	\$69	\$70	2.84%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 2 Average	1.08%	3.81%	3.17%	2.98%	45.21%	10.84%
Bradford Regional <sup>1, 5</sup>	0.81%	1.07%	3.37%	2.21%	38.40%	15.90%
Charles Cole Memorial 5	2.80%	3.61%	2.94%	3.58%	42.66%	14.70%
Clarion <sup>5</sup>	-1.93%	0.82%	2.41%	4.09%	50.49%	5.85%
Corry Memorial	-5.66%	-4.06%	-7.92%	4.76%	47.42%	11.31%
Edgewood Surgical 1,7,10	8.61%	8.73%	10.44%	0.62%	24.54%	1.65%
Ellwood City 5	-9.93%	-2.74%	1.53%	1.79%	53.31%	4.71%
Grove City <sup>5</sup>	-3.51%	1.87%	3.44%	2.42%	39.82%	5.43%
Jameson Memorial <sup>5</sup>	-0.17%	2.77%	3.09%	4.18%	54.32%	9.30%
Kane Community	-1.37%	-1.27%	8.80%	2.67%	51.72%	11.59%
Meadville <sup>5</sup>	3.44%	5.71%	5.47%	2.10%	41.84%	7.05%
Millcreek Community <sup>5</sup>	7.64%	14.71%	10.55%	3.02%	49.34%	20.45%
Penn Highlands Brookville <sup>5</sup>	-5.97%	-5.60%	-2.98%	3.52%	49.47%	9.08%
Penn Highlands Clearfield <sup>5</sup>	-12.96%	-6.93%	-6.10%	4.01%	48.78%	9.55%
Penn Highlands DuBois <sup>5</sup>	0.52%	4.04%	1.10%	1.95%	42.39%	11.66%
Penn Highlands Elk <sup>5</sup>	-1.41%	1.00%	1.86%	3.03%	42.51%	13.13%
Punxsutawney Area <sup>5</sup>	-3.32%	-0.42%	-0.53%	4.26%	50.31%	10.52%
Saint Vincent 5,7	5.78%	6.83%	1.65%	2.09%	48.31%	11.07%
Sharon Regional <sup>2, 5, 10</sup>	-4.17%	-2.47%	-0.08%	1.04%	55.54%	13.11%
Titusville Area	-20.30%	11.71%	3.89%	3.50%	54.51%	6.44%
UPMC Hamot	6.62%	9.80%	8.11%	3.93%	45.23%	13.09%
UPMC Horizon <sup>5</sup>	1.40%	1.67%	3.74%	3.69%	43.40%	7.84%
UPMC Northwest <sup>5</sup>	3.44%	3.44%	8.23%	4.75%	45.73%	8.93%
Warren General <sup>5</sup>	-10.07%	-7.70%	-5.78%	2.01%	34.73%	6.33%

Hospital	Net	Patient Ro (milli	•	IPR)	3-yr Avg Change in NPR Total Operating Expenses (TOE) (millions)			(TOE)	3-yr Avg Change in TOE	
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 3 Average	\$107	\$103	\$101	\$100	2.34%	\$110	\$105	\$103	\$102	2.79%
Conemaugh Valley Memorial 5, 7, 11	\$360	\$353	\$348	\$347	1.28%	\$372	\$358	\$348	\$341	3.02%
Indiana Regional <sup>5</sup>	\$133	\$128	\$127	\$130	0.67%	\$137	\$131	\$128	\$135	0.62%
Meyersdale Community 5, 11	\$13	\$12	\$12	\$11	4.85%	\$13	\$12	\$12	\$11	5.64%
Miners <sup>11</sup>	\$16	\$16	\$18	\$17	-3.38%	\$16	\$17	\$17	\$17	-1.67%
Nason	\$31	\$30	\$30	\$32	-0.77%	\$32	\$31	\$30	\$31	1.17%
Somerset <sup>5</sup>	\$62	\$62	\$62	\$63	-0.68%	\$64	\$62	\$64	\$63	0.33%
Tyrone	\$21	\$18	\$14	\$16	10.94%	\$24	\$21	\$20	\$20	7.14%
UPMC Altoona <sup>5</sup>	\$343	\$328	\$316	\$297	5.09%	\$346	\$328	\$323	\$309	4.02%
UPMC Bedford	\$51	\$43	\$40	\$40	8.74%	\$51	\$43	\$38	\$38	11.27%
Windber <sup>5</sup>	\$36	\$39	\$41	\$41	-4.07%	\$45	\$47	\$48	\$50	-3.63%

Hospital	Net Patient Revenue (NPR) (millions)				3-yr Avg Change in NPR Total Operating Expenses (TOE) (millions)			(TOE)	3-yr Avg Change in TOE	
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 4 Average	\$153	\$145	\$128	\$124	7.97%	\$152	\$144	\$127	\$120	9.07%
Berwick <sup>1, 5, 10</sup>	\$61	\$66	\$68	\$64	-1.62%	\$55	\$59	\$58	\$57	-0.85%
Bucktail <sup>5</sup>	\$5	\$6	\$5	\$6	-3.98%	\$7	\$7	\$6	\$6	6.68%
Evangelical Community 5	\$152	\$132	\$123	\$122	8.22%	\$141	\$129	\$118	\$117	6.67%
Geisinger Bloomsburg <sup>5</sup>	\$29	\$30	\$33	\$40	-9.06%	\$41	\$36	\$40	\$42	-0.45%
Geisinger Danville 5, 9	\$950	\$903	\$851	\$789	6.77%	\$934	\$872	\$831	\$753	7.97%
Geisinger Lewistown <sup>5</sup>	\$87	\$90	\$88	\$93	-2.32%	\$93	\$93	\$88	\$91	0.94%
Jersey Shore	\$24	\$27	\$27	\$30	-6.22%	\$28	\$28	\$28	\$30	-2.93%
Lock Haven <sup>1, 5, 10</sup>	\$31	\$30	\$31	\$28	2.88%	\$29	\$34	\$32	\$31	-2.17%
Mount Nittany <sup>5</sup>	\$291	\$258	\$235	\$226	9.47%	\$269	\$254	\$225	\$207	10.14%
Muncy Valley 5	\$45	\$41	\$40	\$40	4.49%	\$39	\$38	\$36	\$35	4.60%
Soldiers & Sailors <sup>5</sup>	\$53	\$51	\$49	\$46	4.88%	\$53	\$48	\$46	\$43	8.37%
Sunbury Community 1, 5, 10	\$21	\$23	\$25	\$25	-4.82%	\$31	\$32	\$34	\$34	-3.61%
Williamsport Regional <sup>5</sup>	\$244	\$228	\$205	\$187	10.21%	\$261	\$244	\$221	\$195	11.24%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 3 Average	2.00%	-1.14%	3.05%	3.18%	46.16%	9.49%
Conemaugh Valley Memorial 5, 7, 11	3.50%	-10.37%	2.34%	2.69%	49.34%	13.48%
Indiana Regional <sup>5</sup>	0.62%	9.62%	6.71%	3.49%	40.14%	5.07%
Meyersdale Community 5, 11	9.09%	-1.06%	2.77%	5.53%	58.29%	6.68%
Miners <sup>11</sup>	11.98%	4.80%	4.12%	4.08%	41.80%	8.59%
Nason	0.37%	3.03%	3.70%	2.94%	45.28%	7.28%
Somerset <sup>5</sup>	1.72%	3.49%	3.48%	2.23%	45.02%	8.26%
Tyrone	1.63%	2.96%	3.02%	4.28%	47.40%	5.30%
UPMC Altoona <sup>5</sup>	1.28%	1.21%	2.25%	3.52%	46.16%	8.57%
UPMC Bedford	1.39%	1.47%	6.01%	3.62%	40.62%	8.41%
Windber <sup>5</sup>	-5.31%	-4.32%	-1.04%	2.42%	43.89%	4.71%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 4 Average	4.74%	7.65%	7.13%	2.10%	34.57%	8.47%
Berwick <sup>1, 5, 10</sup>	9.78%	5.48%	6.70%	1.51%	26.13%	5.27%
Bucktail <sup>5</sup>	-31.73%	-29.20%	-11.83%	5.39%	36.32%	39.69%
Evangelical Community 5	10.82%	15.47%	12.57%	3.09%	30.80%	3.47%
Geisinger Bloomsburg 5	-24.69%	-23.87%	-13.85%	3.47%	43.49%	9.04%
Geisinger Danville 5,9	4.46%	7.02%	7.69%	1.68%	35.33%	11.07%
Geisinger Lewistown <sup>5</sup>	1.15%	4.39%	4.05%	4.20%	41.67%	8.12%
Jersey Shore	-8.82%	-7.55%	-1.79%	5.17%	51.57%	3.00%
Lock Haven <sup>1, 5, 10</sup>	6.01%	6.01%	-1.55%	2.04%	19.20%	23.22%
Mount Nittany <sup>5</sup>	10.42%	14.65%	10.57%	1.90%	28.48%	3.48%
Muncy Valley 5	15.80%	19.96%	17.44%	3.13%	28.62%	21.42%
Soldiers & Sailors <sup>5</sup>	6.50%	7.01%	8.84%	3.96%	37.36%	8.57%
Sunbury Community 1, 5, 10	-42.69%	-24.97%	-21.34%	1.90%	42.59%	15.84%
Williamsport Regional <sup>5</sup>	2.87%	5.41%	5.67%	3.14%	35.86%	7.16%

Hospital	Net	Patient Rev	•	R)	3-yr Avg Change in NPR	Total (	Operating Expension (million		OE)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 5 Average	\$281	\$272	\$271	\$276	0.61%	\$264	\$254	\$254	\$263	0.24%
Carlisle Regional <sup>1, 5, 10</sup>	\$131	\$136	\$126	\$116	4.43%	\$98	\$106	\$101	\$93	2.01%
Chambersburg <sup>5</sup>	\$280	\$265	\$255	\$263	2.21%	\$241	\$237	\$227	\$238	0.51%
Ephrata Community <sup>5</sup>	\$176	\$174	\$172	\$168	1.56%	\$172	\$168	\$166	\$164	1.69%
Fulton County <sup>5</sup>	\$39	\$35	\$32	\$30	10.13%	\$38	\$35	\$32	\$31	7.18%
Gettysburg <sup>7</sup>	\$136	\$135	\$129	\$131	1.22%	\$124	\$123	\$116	\$121	0.71%
Good Samaritan Lebanon 5, 7	\$155	\$154	\$155	\$167	-2.49%	\$174	\$169	\$164	\$166	1.62%
Hanover <sup>5</sup>	\$143	\$137	\$133	\$138	1.10%	\$132	\$133	\$130	\$132	-0.18%
Heart of Lancaster 1, 10	\$63	\$66	\$61	\$54	5.66%	\$53	\$53	\$50	\$48	3.42%
Holy Spirit <sup>5, 6</sup>	\$304	\$313	\$300	\$265	4.92%	\$306	\$305	\$291	\$261	5.76%
J C Blair Memorial <sup>5</sup>	\$34	\$38	\$39	\$40	-5.04%	\$40	\$41	\$41	\$43	-2.22%
Lancaster General <sup>5</sup>	\$820	\$778	\$777	\$797	0.94%	\$794	\$734	\$761	\$786	0.36%
Lancaster Regional 1, 5, 10	\$112	\$114	\$105	\$94	6.50%	\$94	\$97	\$94	\$89	1.89%
Memorial York <sup>1, 3, 10</sup>	\$86	\$48	\$96	\$102	NA	\$85	\$48	\$107	\$106	NA
Milton S Hershey	\$1,158	\$1,070	\$982	\$872	10.92%	\$1,092	\$1,000	\$910	\$802	12.07%
OSS Orthopaedic 1, 7, 10	\$31	\$29	\$21	NA	NA	\$30	\$29	\$26	NA	NA
Pinnacle Health <sup>5, 6</sup>	\$738	\$708	\$647	\$597	7.88%	\$675	\$638	\$593	\$585	5.16%
Waynesboro	\$57	\$61	\$60	\$66	-4.27%	\$51	\$51	\$52	\$57	-3.30%
Wellspan Surgery & Rehab <sup>3, 5</sup>	\$43	\$30	NA	NA	NA	\$46	\$39	NA	NA	NA
York <sup>5</sup>	\$834	\$821	\$791	\$793	1.74%	\$779	\$764	\$721	\$744	1.61%

Hospital	Net	Patient Rev (million	•	R)	3-yr Avg Change in NPR	Total	Operating I		TOE)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 6 Average	\$128	\$124	\$117	\$117	3.33%	\$127	\$124	\$114	\$112	4.52%
Barnes-Kasson County <sup>5</sup>	\$20	\$19	\$19	\$21	-2.68%	\$21	\$21	\$20	\$23	-2.98%
Endless Mountains 1,5	\$16	\$15	\$14	\$15	2.42%	\$17	\$15	\$14	\$15	4.10%
Geisinger Community <sup>5</sup>	\$175	\$161	\$156	\$166	1.84%	\$177	\$174	\$161	\$169	1.45%
Geisinger Wyoming Valley 5, 7	\$452	\$418	\$400	\$355	9.12%	\$425	\$395	\$375	\$329	9.65%
Lehigh Valley Hazleton <sup>2, 5</sup>	\$51	\$99	\$100	\$104	NA	\$46	\$89	\$88	\$92	NA
Memorial Towanda <sup>5</sup>	\$31	\$33	\$34	\$38	-6.02%	\$33	\$34	\$34	\$38	-4.37%
Mid-Valley 1, 3, 10, 11	\$9	\$11	\$7	\$14	NA	\$12	\$13	\$7	\$14	NA
Moses Taylor <sup>1, 3, 5, 10</sup>	\$118	\$124	\$69	\$143	NA	\$127	\$131	\$67	\$140	NA
Pocono <sup>5</sup>	\$234	\$238	\$229	\$229	0.73%	\$234	\$232	\$223	\$211	3.63%
Regional Scranton 1, 5, 10	\$141	\$134	\$137	\$156	-3.10%	\$156	\$151	\$155	\$156	0.01%
Robert Packer <sup>5</sup>	\$259	\$246	\$242	\$263	-0.53%	\$244	\$239	\$228	\$231	1.98%
Troy Community	\$16	\$16	\$15	\$15	1.73%	\$19	\$14	\$14	\$14	11.87%
Tyler Memorial <sup>1, 10</sup>	\$19	\$16	\$18	\$19	1.22%	\$19	\$21	\$21	\$21	-3.00%
Wayne Memorial <sup>5</sup>	\$70	\$70	\$66	\$68	0.89%	\$72	\$72	\$68	\$71	0.28%
Wilkes-Barre General 1, 5, 7, 10	\$262	\$267	\$261	\$234	4.02%	\$255	\$255	\$249	\$230	3.66%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 5 Average	8.73%	10.33%	9.91%	3.56%	32.26%	7.39%
Carlisle Regional 1, 5, 10	25.62%	18.14%	14.39%	2.76%	35.16%	4.18%
Chambersburg <sup>5</sup>	15.09%	17.15%	14.10%	4.56%	36.12%	6.28%
Ephrata Community <sup>5</sup>	4.25%	6.27%	6.73%	3.88%	29.83%	4.20%
Fulton County <sup>5</sup>	3.48%	4.90%	4.35%	3.57%	36.04%	13.66%
Gettysburg <sup>7</sup>	9.64%	20.37%	15.75%	6.22%	27.00%	4.23%
Good Samaritan Lebanon 5,7	-6.44%	-5.78%	-4.84%	3.75%	47.68%	6.15%
Hanover <sup>5</sup>	8.93%	9.51%	6.91%	3.01%	30.36%	1.23%
Heart of Lancaster 1, 10	16.92%	16.92%	13.47%	2.98%	20.54%	6.50%
Holy Spirit <sup>5, 6</sup>	2.16%	3.94%	5.85%	2.38%	35.82%	4.85%
J C Blair Memorial <sup>5</sup>	-2.66%	3.06%	6.00%	3.41%	39.70%	9.73%
Lancaster General <sup>5</sup>	8.53%	8.89%	9.47%	3.39%	32.98%	5.82%
Lancaster Regional 1, 5, 10	16.35%	10.06%	8.78%	2.62%	35.13%	7.48%
Memorial York <sup>1, 3, 10</sup>	3.77%	2.30%	-1.29%	4.30%	40.65%	10.38%
Milton S Hershey	8.68%	8.65%	9.23%	2.66%	24.68%	11.15%
OSS Orthopaedic <sup>1, 7, 10</sup>	6.36%	6.90%	0.84%	0.53%	47.47%	2.27%
Pinnacle Health <sup>5, 6</sup>	10.74%	7.05%	10.79%	4.82%	36.64%	7.35%
Waynesboro	12.53%	15.80%	18.16%	6.29%	30.23%	7.61%
Wellspan Surgery & Rehab 3,5	-2.13%	-2.08%	NA	3.55%	46.84%	3.03%
York <sup>5</sup>	8.65%	18.66%	14.60%	4.18%	31.94%	7.03%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 6 Average	5.08%	7.36%	5.83%	3.05%	40.22%	8.67%
Barnes-Kasson County <sup>5</sup>	1.12%	1.13%	2.17%	5.80%	43.41%	21.61%
Endless Mountains 1,5	-0.76%	-0.71%	0.70%	5.02%	48.52%	10.00%
Geisinger Community 5	6.25%	8.98%	2.87%	2.76%	42.80%	10.36%
Geisinger Wyoming Valley 5, 7	7.20%	9.02%	8.22%	2.47%	34.31%	9.98%
Lehigh Valley Hazleton <sup>2, 5</sup>	13.59%	17.00%	15.41%	2.47%	41.76%	8.66%
Memorial Towanda <sup>5</sup>	1.54%	-2.97%	2.56%	4.28%	32.22%	17.94%
Mid-Valley 1, 3, 10, 11	-33.82%	-19.79%	-9.32%	5.15%	65.52%	9.38%
Moses Taylor <sup>1, 3, 5, 10</sup>	-3.34%	-1.95%	0.67%	3.79%	33.31%	12.10%
Pocono <sup>5</sup>	5.29%	7.32%	6.55%	4.49%	39.02%	8.22%
Regional Scranton 1, 5, 10	-9.17%	-12.97%	-15.28%	2.81%	47.60%	8.79%
Robert Packer <sup>5</sup>	13.83%	21.05%	16.88%	3.72%	46.19%	7.86%
Troy Community	-13.70%	-4.24%	8.11%	5.54%	38.28%	6.31%
Tyler Memorial <sup>1, 10</sup>	2.45%	1.30%	-7.19%	2.84%	48.67%	31.68%
Wayne Memorial <sup>5</sup>	1.02%	9.14%	5.98%	4.52%	41.93%	7.71%
Wilkes-Barre General 1, 5, 7, 10	4.19%	2.45%	3.28%	2.50%	42.00%	6.14%

Hospital	Net	Patient Rev (million	•	R)	3-yr Avg Change in NPR	Total	Operating Ex		OE)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 7 Average	\$214	\$212	\$193	\$200	2.28%	\$210	\$203	\$182	\$190	3.41%
Coordinated Health Ortho <sup>1, 10</sup>	\$31	\$28	\$31	\$27	4.75%	\$27	\$25	\$24	\$22	8.71%
Easton 1, 5, 10	\$181	\$188	\$206	\$197	-2.72%	\$154	\$154	\$155	\$154	0.02%
Gnaden Huetten Memorial <sup>5</sup>	\$54	\$55	\$58	\$57	-1.55%	\$55	\$57	\$56	\$55	-0.25%
Lehigh Valley Allentown 5,7	\$1,066	\$1,017	\$987	\$975	3.12%	\$1,114	\$1,046	\$976	\$966	5.13%
Lehigh Valley Muhlenberg	\$217	\$220	\$221	\$228	-1.66%	\$205	\$207	\$203	\$210	-0.67%
Palmerton <sup>5</sup>	\$28	\$28	\$29	\$25	4.28%	\$29	\$29	\$30	\$27	3.01%
Reading <sup>5</sup>	\$751	\$778	\$738	\$747	0.20%	\$754	\$725	\$684	\$694	2.87%
Sacred Heart Allentown 5	\$96	\$95	\$105	\$102	-1.82%	\$92	\$93	\$102	\$98	-1.96%
Schuylkill-East Norwegian <sup>5</sup>	\$50	\$54	\$56	\$58	-4.68%	\$57	\$58	\$59	\$63	-3.46%
Schuylkill-South Jackson <sup>5</sup>	\$84	\$85	\$86	\$88	-1.54%	\$88	\$86	\$86	\$93	-1.91%
St Joseph Reading	\$193	\$196	\$188	\$199	-0.89%	\$189	\$189	\$182	\$193	-0.70%
St Luke's Anderson <sup>3</sup>	\$141	\$109	\$40	NA	NA	\$112	\$90	\$43	NA	NA
St Luke's Bethlehem <sup>5</sup>	\$563	\$575	\$589	\$588	-1.40%	\$531	\$542	\$544	\$552	-1.26%
St Luke's Miners 5, 11	\$48	\$45	\$41	\$41	6.17%	\$43	\$41	\$38	\$39	3.96%
Surgical Inst Reading 1, 10	\$22	\$20	\$22	\$20	3.22%	\$18	\$18	\$18	\$18	0.33%
Surgical Spec Coordinated 1, 7, 10	\$98	\$93	\$41	\$20	133.03%	\$82	\$76	\$49	\$17	123.53%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 7 Average	5.64%	5.95%	7.79%	2.72%	35.43%	8.18%
Coordinated Health Ortho 1, 10	11.77%	11.77%	16.06%	0.27%	34.69%	1.98%
Easton 1, 5, 10	15.38%	9.00%	11.65%	1.26%	38.78%	6.60%
Gnaden Huetten Memorial <sup>5</sup>	3.26%	3.32%	3.29%	3.29%	48.22%	14.56%
Lehigh Valley Allentown 5, 7	1.27%	3.40%	7.55%	3.01%	33.85%	8.60%
Lehigh Valley Muhlenberg	9.73%	19.75%	16.34%	3.73%	41.03%	4.15%
Palmerton <sup>5</sup>	-0.94%	-0.20%	-0.20%	3.08%	48.58%	4.21%
Reading <sup>5</sup>	3.22%	3.20%	7.75%	2.17%	31.53%	7.45%
Sacred Heart Allentown 5	7.79%	7.94%	6.33%	1.62%	44.32%	18.24%
Schuylkill-East Norwegian <sup>5</sup>	-7.93%	-7.99%	-3.68%	3.17%	56.72%	5.81%
Schuylkill-South Jackson <sup>5</sup>	-1.54%	-1.55%	1.30%	4.18%	37.34%	12.71%
St Joseph Reading	4.50%	5.63%	5.86%	2.57%	34.66%	11.66%
St Luke's Anderson <sup>3</sup>	21.95%	15.79%	11.15%	2.59%	36.11%	3.68%
St Luke's Bethlehem <sup>5</sup>	8.16%	5.23%	5.62%	3.16%	37.05%	8.71%
St Luke's Miners 5, 11	13.76%	8.86%	8.19%	4.47%	40.24%	11.98%
Surgical Inst Reading 1, 10	23.04%	23.14%	18.68%	0.14%	27.90%	2.44%
Surgical Spec Coordinated 1, 7, 10	16.81%	16.81%	11.29%	0.07%	21.00%	1.81%

Hospital	Net	Patient Re (milli	•	IPR)	3-yr Avg Change in NPR	Total (		Expenses ions)	(TOE)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 8 Average	\$191	\$188	\$191	\$198	-1.17%	\$192	\$188	\$186	\$194	-0.42%
Abington Memorial <sup>5</sup>	\$591	\$600	\$600	\$626	-1.84%	\$614	\$608	\$599	\$625	-0.60%
Barix Clinics PA 1, 10, 12	\$5	NR	\$13	\$10	-16.01%	\$11	NR	\$14	\$12	-3.21%
Brandywine <sup>1, 5, 10</sup>	\$122	\$120	\$116	\$104	5.89%	\$138	\$136	\$135	\$116	6.24%
Chester County	\$233	\$236	\$221	\$232	0.07%	\$251	\$240	\$231	\$236	2.15%
Crozer Chester 5,7	\$468	\$512	\$526	\$532	-4.02%	\$516	\$528	\$541	\$542	-1.59%
Delaware County Memorial 5, 7	\$157	\$168	\$178	\$178	-3.93%	\$170	\$178	\$187	\$184	-2.58%
Doylestown	\$217	\$211	\$198	\$196	3.63%	\$225	\$217	\$203	\$202	3.94%
Einstein Montgomery <sup>3</sup>	\$167	\$111	NA	NA	NA	\$186	\$135	NA	NA	NA
Grand View <sup>5, 7</sup>	\$169	\$165	\$165	\$166	0.65%	\$168	\$163	\$164	\$166	0.36%
Holy Redeemer <sup>5</sup>	\$172	\$173	\$179	\$183	-2.13%	\$177	\$180	\$184	\$185	-1.34%
Jennersville Regional 1, 10	\$43	\$43	\$44	\$40	2.61%	\$47	\$46	\$44	\$42	3.63%
Lansdale <sup>5</sup>	\$78	\$76	\$75	\$81	-1.03%	\$77	\$76	\$74	\$80	-0.98%
Lower Bucks <sup>1, 3, 5, 10</sup>	\$76	\$14	NR	\$94	NA	\$88	\$24	NR	\$103	NA
Main Line Bryn Mawr <sup>5</sup>	\$306	\$310	\$321	\$318	-1.22%	\$285	\$285	\$289	\$289	-0.45%
Main Line Lankenau <sup>5</sup>	\$395	\$374	\$392	\$361	3.10%	\$391	\$353	\$367	\$356	3.26%
Main Line Paoli	\$284	\$276	\$282	\$256	3.70%	\$239	\$227	\$234	\$222	2.58%
Mercy Fitzgerald <sup>5</sup>	\$166	\$169	\$174	\$192	-4.49%	\$174	\$180	\$177	\$208	-5.41%
Mercy Suburban 5, 6	\$92	\$100	\$109	\$117	-7.08%	\$104	\$112	\$109	\$120	-4.43%
Phoenixville <sup>1, 5, 7, 10</sup>	\$148	\$149	\$150	\$149	-0.31%	\$140	\$140	\$138	\$141	-0.33%
Physicians Care 1, 10	\$20	\$10	\$10	NA	NA	\$16	\$12	\$10	NA	NA
Pottstown Memorial 1, 5, 10	\$172	\$180	\$179	\$178	-1.21%	\$139	\$141	\$139	\$136	0.76%
Riddle Memorial <sup>5</sup>	\$161	\$156	\$165	\$165	-0.74%	\$166	\$169	\$170	\$172	-1.24%
Rothman Ortho Specialty <sup>1, 10</sup>	\$42	\$37	\$29	\$17	50.37%	\$30	\$29	\$23	\$16	31.80%
St Luke's Quakertown <sup>5</sup>	\$56	\$60	\$54	\$50	4.20%	\$55	\$56	\$51	\$49	4.26%
St Mary MC <sup>5</sup>	\$426	\$404	\$411	\$389	3.22%	\$385	\$371	\$372	\$348	3.46%

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 8 Average	4.18%	4.83%	5.41%	2.35%	38.22%	8.43%
Abington Memorial <sup>5</sup>	0.97%	1.25%	3.28%	1.85%	41.91%	6.16%
Barix Clinics PA 1, 10, 12	-114.03%	-191.47%	NR	2.57%	9.36%	0.00%
Brandywine <sup>1, 5, 10</sup>	-11.85%	-6.97%	-7.51%	1.88%	34.39%	8.56%
Chester County	-2.27%	-2.25%	0.57%	2.88%	35.56%	6.57%
Crozer Chester 5, 7	-1.55%	-1.55%	0.22%	3.24%	35.80%	22.65%
Delaware County Memorial 5,7	-1.06%	-1.06%	-1.76%	3.98%	41.43%	17.57%
Doylestown	2.03%	5.37%	3.54%	0.57%	44.87%	2.60%
Einstein Montgomery <sup>3</sup>	-8.01%	-6.90%	NA	2.00%	41.42%	10.91%
Grand View <sup>5, 7</sup>	3.29%	8.72%	7.02%	2.56%	47.38%	3.15%
Holy Redeemer <sup>5</sup>	2.07%	8.76%	4.79%	1.02%	47.11%	8.06%
Jennersville Regional 1, 10	-6.06%	-4.12%	-1.79%	2.35%	35.73%	9.32%
Lansdale <sup>5</sup>	4.57%	4.57%	4.18%	1.58%	50.95%	3.84%
Lower Bucks <sup>1, 3, 5, 10</sup>	-10.56%	-10.34%	NR	7.41%	31.98%	12.36%
Main Line Bryn Mawr <sup>5</sup>	11.20%	13.02%	14.46%	1.48%	37.01%	1.54%
Main Line Lankenau <sup>5</sup>	7.90%	10.90%	12.98%	1.21%	38.88%	4.87%
Main Line Paoli	18.24%	19.06%	19.91%	2.54%	31.16%	1.14%
Mercy Fitzgerald <sup>5</sup>	2.19%	1.44%	1.36%	3.66%	42.57%	27.07%
Mercy Suburban 5, 6	-8.85%	-42.45%	-15.41%	3.39%	41.89%	16.79%
Phoenixville <sup>1, 5, 7, 10</sup>	6.95%	4.05%	4.54%	1.37%	38.69%	6.46%
Physicians Care 1, 10	20.61%	20.61%	7.12%	0.39%	37.96%	0.14%
Pottstown Memorial <sup>1, 5, 10</sup>	20.15%	13.84%	14.05%	1.56%	31.58%	9.37%
Riddle Memorial <sup>5</sup>	3.25%	6.00%	3.80%	1.99%	47.13%	0.64%
Rothman Ortho Specialty <sup>1, 10</sup>	30.13%	30.13%	25.39%	0.55%	16.98%	0.00%
St Luke's Quakertown <sup>5</sup>	7.54%	7.49%	7.23%	3.82%	42.48%	6.40%
St Mary MC <sup>5</sup>	12.38%	15.28%	13.05%	2.82%	30.84%	1.82%

Hospital	N	et Patient Ro (milli	•	R)	3-yr Avg Change in NPR	Tota	l Operating (mill		ГОЕ)	3-yr Avg Change in TOE
	FY14	FY13	FY12	FY11	FY11-14	FY14	FY13	FY12	FY11	FY11-14
Region 9 Average	\$501	\$509	\$495	\$488	0.94%	\$521	\$526	\$510	\$504	1.07%
Albert Einstein <sup>5, 7</sup>	\$538	\$559	\$554	\$574	-2.11%	\$592	\$613	\$612	\$609	-0.97%
Aria Health <sup>5</sup>	\$380	\$415	\$402	\$412	-2.63%	\$429	\$408	\$389	\$393	3.06%
Chestnut Hill <sup>1, 10</sup>	\$102	\$99	\$97	\$89	4.67%	\$109	\$103	\$101	\$95	4.78%
Children's Hosp Phila 5,7	\$1,503	\$1,395	\$1,290	\$1,239	7.12%	\$1,614	\$1,546	\$1,455	\$1,431	4.27%
Eastern Regional <sup>10</sup>	\$459	\$415	\$372	\$355	9.82%	\$462	\$410	\$365	\$348	10.90%
Hahnemann University 1, 5, 10	\$385	\$416	\$442	\$412	-2.22%	\$483	\$474	\$470	\$467	1.16%
Hospital Fox Chase Cancer	\$247	\$245	\$244	NR	NR	\$223	\$216	\$225	NR	NR
Hospital University PA <sup>5</sup>	\$2,241	\$2,109	\$2,007	\$1,982	4.36%	\$2,087	\$2,025	\$1,944	\$1,902	3.25%
Jeanes	\$137	\$139	\$148	\$148	-2.29%	\$154	\$159	\$164	\$166	-2.35%
Mercy Philadelphia <sup>5</sup>	\$128	\$134	\$137	\$158	-6.28%	\$131	\$138	\$138	\$164	-6.60%
Nazareth <sup>5</sup>	\$141	\$142	\$144	\$166	-5.05%	\$145	\$148	\$145	\$166	-4.32%
Penn Presbyterian <sup>5</sup>	\$513	\$489	\$480	\$507	0.42%	\$534	\$530	\$521	\$539	-0.26%
Pennsylvania <sup>5</sup>	\$478	\$439	\$453	\$471	0.49%	\$529	\$488	\$471	\$486	2.94%
Roxborough Memorial <sup>1, 3, 5, 10</sup>	\$59	\$45	\$61	\$62	NA	\$69	\$52	\$69	\$69	NA
Shriners Children Phila <sup>1</sup>	\$14	\$13	\$19	\$2	198.73%	\$50	\$48	\$46	\$41	7.16%
St Christopher's Children 1, 10	\$313	\$316	\$308	\$271	5.27%	\$327	\$314	\$281	\$269	7.12%
St Joseph's Philadelphia <sup>5, 9</sup>	\$97	\$99	\$95	\$80	7.26%	\$101	\$104	\$99	\$82	8.00%
Temple University <sup>5</sup>	\$856	\$808	\$773	\$785	3.02%	\$837	\$813	\$786	\$787	2.13%
Thomas Jefferson Univ <sup>5</sup>	\$1,421	\$1,390	\$1,378	\$1,341	1.99%	\$1,502	\$1,414	\$1,407	\$1,376	3.04%
Wills Eye <sup>4</sup>	\$15	NA	NA	NA	NA	\$32	NA	NA	NA	NA

Hospital	Operating Margin FY14	Total Margin FY14	3-yr Avg Total Margin FY12-FY14	Percent of Uncompensated Care FY14	Medicare Share of NPR FY14	Medical Assistance Share of NPR FY14
Region 9 Average	4.23%	5.96%	5.77%	2.69%	25.06%	22.10%
Albert Einstein 5, 7	-1.18%	4.48%	2.65%	4.32%	41.05%	34.85%
Aria Health <sup>5</sup>	-5.71%	-2.20%	7.21%	4.38%	42.71%	14.87%
Chestnut Hill 1, 10	-6.39%	-4.66%	-3.14%	1.41%	50.62%	10.59%
Children's Hosp Phila <sup>5, 7</sup>	11.75%	12.16%	10.44%	2.90%	1.53%	27.79%
Eastern Regional <sup>10</sup>	0.90%	0.56%	2.08%	9.71%	15.95%	0.00%
Hahnemann University 1, 5, 10	-11.28%	-7.26%	-3.83%	0.96%	35.23%	25.51%
Hospital Fox Chase Cancer	10.49%	10.56%	11.28%	0.56%	33.82%	1.62%
Hospital University PA <sup>5</sup>	12.46%	15.41%	12.61%	1.63%	24.68%	12.39%
Jeanes	-7.01%	-4.27%	-4.23%	3.04%	43.32%	14.68%
Mercy Philadelphia <sup>5</sup>	0.74%	0.00%	0.93%	5.95%	34.42%	52.57%
Nazareth <sup>5</sup>	0.99%	1.24%	1.30%	4.70%	46.55%	18.61%
Penn Presbyterian <sup>5</sup>	4.65%	5.17%	3.24%	2.02%	36.07%	13.69%
Pennsylvania <sup>5</sup>	-4.75%	-1.56%	0.35%	2.52%	27.70%	15.61%
Roxborough Memorial 1, 3, 5, 10	-12.28%	-12.28%	-7.35%	3.81%	68.35%	8.56%
Shriners Children Phila <sup>1</sup>	-242.91%	-242.91%	-195.66%	17.41%	0.00%	19.16%
St Christopher's Children 1, 10	3.39%	2.00%	5.62%	0.96%	3.16%	62.47%
St Joseph's Philadelphia <sup>5, 9</sup>	-2.11%	-1.44%	-2.57%	11.87%	22.15%	74.38%
Temple University <sup>5</sup>	4.22%	5.06%	3.64%	3.64%	32.84%	42.32%
Thomas Jefferson Univ <sup>5</sup>	0.78%	1.15%	3.48%	2.06%	30.27%	12.12%
Wills Eye <sup>4</sup>	-28.55%	7.07%	NA	0.49%	34.68%	4.05%

### **EXPLANATION OF TERMS & MEASURES**

**Note:** Utilization and financial data include subunits of a hospital such as skilled nursing, long-term care, rehabilitation and psychiatric. Utilization data excludes routine newborn care; the mother and routine newborn are presented as a single patient.

3-year Average Change in Net Patient Revenue (NPR) or Total Operating Expenses (TOE): The average annual change in the hospital's NPR or TOE that occurred from the end of FY11 through FY14.

 $(((NPR_{14} - NPR_{11}) / NPR_{11}) / 3)$  or  $(((TOE_{14} - TOE_{11}) / TOE_{11}) / 3)$ 

3-year Average Total Margin: The average total margin realized by the hospital during FY12 through FY14.

( $\Sigma$  revenue over expenses  $_{14,\,13,\,12}$  /  $\Sigma$  total revenue  $_{14,\,13,\,12}$ )

Commercial Third-Party Payers: Commercial insurers encompass all indemnity and managed care health insurance plans, including Blue Cross and Blue Shield plans, and hospital and health care system plans. Government-funded programs, such as Medicare managed care, are not included even if a commercial insurer administers the program.

**Discharge:** The total number of patients released from the hospital during the fiscal year.

Managed Care: Managed care includes all licensed HMO, PPO, and POS plans that require some form of pre-authorization or limit care to in-network providers.

**Net Patient Revenue (NPR):** Net patient revenue (net of bad debt) reflects revenue for patient care only and does not include revenue from other operations such as the cafeteria, parking, rent, research and educational activities. Revenue from those operations is included in total operating revenue. NPR may include retroactive adjustments from third-party payers for care provided during a previous fiscal year.

Other Third-Party Payers: Third-party payers other than health insurance companies and managed care organizations. These include direct payments by employers or associations, auto insurance, workers' compensation, and government programs (other than Medicare and Medical Assistance).

**Operating Income:** The amount by which total operating revenue exceeds total operating expenses.

(total operating revenue – total operating expenses)

**Operating Margin:** The ratio of operating income to total operating revenue. This measure places operating income in perspective with the volume of business realized by the hospital.

(operating income / total operating revenue)

Patient Day: Each day a patient stays in an inpatient hospital.

Percent of Uncompensated Care: This is the ratio of uncompensated care (charity care and bad debt) to the total care provided by the hospital. Charity care is the care a hospital provides without charge because the patient is unable to compensate the hospital through third-party coverage or the patient's own resources. Bad debt represents the foregone revenue for care in which the hospital initially anticipated payment, extended credit to the patient, but later determined it to be uncollectable. This rate can be used to express uncompensated care as a percent of total charges or as an estimate of the percent of total net patient revenue.

(charity care charges + bad debt charges) / total charges

**Total Margin:** The ratio of total income to total revenue. This measure puts income from all sources in perspective with all revenues received by a hospital.

(revenue over expenses / total revenue)

**Total Net Income (Revenue over Expenses):** Total net income reflects the sum of operating income and non-operating income. Total net income may also include an extraordinary item.

For the for-profit hospitals, total net income is net of a *pro rata* share of income taxes, gains and non-operating expenses incurred by the parent corporation.

Total Operating Expenses (TOE): All costs associated with operating the entire facility such as salaries, professional fees, supplies, depreciation, interest, and insurance. The acquisition of durable equipment and other property are not considered expenses and are reflected on the hospital's balance sheet as assets. However, the cost to finance equipment (interest) as well as the depreciation, operation and maintenance costs of capital equipment are operating expenses.

Total Operating Revenue (TOR): All revenues allocated by the hospital to meet operating expenses. Includes revenue sources such as net patient revenue, investment income, contributions, and revenue from other operations (e.g., cafeteria, parking, rent, research and educational activities). Individual hospitals may also allocate investment income, contributions, etc., as non-operating income.

**Total Revenue:** Operating revenue plus non-operating income. The non-operating income component typically includes unrestricted contributions, investment income, and net investment gains and losses on marketable securities.

#### Hospitals with a December 31st Fiscal Year End

Advanced Surgical Hospital

Allegheny General Hospital

Allegheny Valley Hospital

Barix Clinics of Pennsylvania, LLC

Berwick Hospital Center

**Bradford Regional Medical Center** 

Brandywine Hospital

Canonsburg Hospital

Carlisle Regional Medical Center

Chestnut Hill Hospital

Coordinated Health Orthopedic Hospital, LLC

Easton Hospital

**Edgewood Surgical Hospital** 

**Endless Mountains Health Systems** 

Forbes Hospital

Hahnemann University Hospital

Heart of Lancaster Regional Medical Center

Jefferson Hospital

Jennersville Regional Hospital

Lancaster Regional Medical Center

Lock Haven Hospital

Lower Bucks Hospital

Memorial Hospital /York

Mid-Valley Hospital

Moses Taylor Hospital

OSS Orthopaedic Hospital, LLC

Phoenixville Hospital

Physicians Care Surgical Hospital, LP

Pottstown Memorial Medical Center

Regional Hospital of Scranton

Rothman Orthopaedic Specialty Hospital, LLC

Roxborough Memorial Hospital

Shriners Hospitals for Children/Philadelphia

St. Christopher's Hospital for Children

**Sunbury Community Hospital** 

Surgical Institute of Reading

Surgical Specialty Center at Coordinated Health

Tyler Memorial Hospital

West Penn Hospital

Westfield Hospital

Wilkes-Barre General Hospital

#### **Non-Compliant Hospitals**

#### No Submission

The following hospital was not in compliance with PHC4's filing requirements and is not included in this report.

Westfield Hospital (closed 12/2013)

#### **Partial Submission**

The following hospital was not in compliance with one or more of PHC4's filing requirements.

Barix Clinics of Pennsylvania, LLC



#### **Pennsylvania Health Care Cost Containment Council**

Joe Martin, Executive Director
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#### **For More Information**

The information contained in this report and other PHC4 publications is available online at www.phc4.org. Additional financial, hospitalization and ambulatory procedure health care data is available for purchase. For more information, contact PHC4's Special Requests at specialrequests@phc4.org or 717-232-6787.